MERRYCHEF®

KitchenConnect[®]

Register your Merrychef conneX[®] oven and sign up



Welcome to KitchenConnect[®], a Welbilt open cloud platform that allows you to remotely manage your Merrychef ovens, wherever you are, from any mobile or laptop device.

Within KitchenConnect[®] you will be able to see both operating and production data across all your appliances as well as push menus and software updates to your ovens.

KitchenConnect[®] also contains the Menu Creation and Management tool for Merrychef conneX[®] ovens.

The platform is free of charge for the first 12 months for each oven, from when you register and activate the unit. At the end of the free trial, there will be the option to subscribe to KitchenConnect[®], which can be renewed either monthly or annually.

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www.merrychef.com

Expanding your Opportunities

Register your Merrychef conneX® oven and sign up to KitchenConnect®

Connecting your Merrychef oven to the internet

If you did not connect your oven to the internet during startup, navigate to the Settings menu:



Set date and time

Ensure the date, time and your time zone are set up correctly, to ensure that your oven can communicate with KitchenConnect[®] *and the data you receive is for the right time period.*



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Register your Merrychef conneX® oven and sign up to KitchenConnect®

Connecting your Merrychef oven to the internet continued

OR

Connect via Wi-Fi

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	[5500 MHz] WBT_Enterprise	
	[5500 MHz] kitchenconnect19	
	[5220 MHz] NPI Router 5G	
÷	Choose Another Network Hardware address: f8:33:31:f4:9a:c9	>

Press Wi-Fi settings.

Toggle the Wi-Fi on.

Select your Wi-Fi network. Once confirmed you will be prompted to enter the Wi-Fi password.

Connect via Ethernet



Plug your connected ethernet cable into the back of the oven.



Press Ethernet settings and follow the instructions.

Connectivity status icons



An icon appears in the navigation bar on the oven controller to show you your connectivity status

lcon	Your oven	Wi-Fi	I	nternet	Ki	tchenConnect®	Description of status
00) *	((iji))	**		₩,	KitcheffConnect	Oven is not connected to a Wi-Fi network.
((1-		((m)) ((m))			*	Kitcheffconnet	Oven is connected to your Wi-Fi network, but not the internet.
		((m)) ((m))	≤ →		*	Kitcheilionnet	Oven is connected to your Wi-Fi network and the internet, but not the KitchenConnect® portal.
kĈ		((11)) •••••	````		≤→	kitcheftconnet	Oven is connected to your Wi-Fi network, the internet and the KitchenConnect® portal.

Register your Merrychef conneX[®] oven and sign up to KitchenConnect[®]

Connecting your Merrychef oven to the internet continued

Whitelisting

If your Wi-Fi network is part of a corporate network or employs a non open network infrastructure you may need to add the URL's listed below to your routers whitelist.

This will ensure that your network will allow bi-directional communications between your oven and the KitchenConnect[®] portal. This is essential for operational data to be displayed on your dashboard and allow menu updates to be transferred to the oven via KitchenConnect[®].

USA

Description	URL	Port
IoT Core	a1fsy0yinn5qic-ats.iot.us-east-1.amazonaws.com	443, 8883
CVM Routing Service	https://api.welbiltconnect.com/unitmanagement/unit-management/central-cvm-router/*	443
Certificates Download	https://api.welbiltconnect.com/unitmanagement/unit-management/unit-provisioning/*	443
Software/Media Download	https://welbilt-kitchenconnect-file-management-northvirginia.s3.amazonaws.com/*	8883
NTP	ntp.pop-pr.rnp.br	123
NTP	south-america.pool.ntp.org	123
Coogla ping	www.google.com	
Google ping	IP address 8.8.8.8	

INTERNATIONAL

Description	URL	Port
IoT Core	a1fsy0yinn5qic-ats.iot.eu-west-2.amazonaws.com	443, 8883
CVM Routing Service	https://api.welbiltconnect.com/unitmanagement/unit-management/central-cvm-router/*	443
Certificates Download	https://api.welbiltconnect.com/unitmanagement/unit-management/unit-provisioning/*	443
Software/Media Download	https://welbilt-kitchenconnect-file-management-london.s3.eu-west-2.amazonaws.com/*	8883
NTP	ntp.pop-pr.rnp.br	123
NTP	south-america.pool.ntp.org	123
Caasla ning	www.google.com	
Google bing	IP address 8.8.8.8	

Notification emails are from no-reply@welbiltconnect.com, please ensure that this email address is whitelisted in your system.

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Register your Merrychef conneX® oven and sign up to KitchenConnect®

Register your first oven in KitchenConnect[®]

Go to the Connectivity screen on your oven, found in Settings (see p2):



- Scroll down the menu settings and press Connectivity.

- Select KitchenConnect[®] settings.

Register via a mobile device



Scan the barcode on the oven.

This will automatically go to **welbiltdigital.com** where your oven details will be registered.



Tick the 'I'm not a robot' box, and press Register.



Register on a desktop computer



Go to welbiltdigital.com and press Create Account.



Manually complete the registration form.



Select the brand Merrychef, provide the serial number and activation code found underneath the bar code on the oven screen.

Tick the 'I'm not a robot' box, and press Register. Register your Merrychef conneX® oven and sign up to KitchenConnect®

Sign up to KitchenConnect®

Following registration, sign up to KitchenConnect[®].



If you do not receive an activation code to the email you provided on the form, please check your junk/spam folders. Notification emails are from no-reply@welbiltconnect.com, please ensure that this email address is whitelisted in your system. For further support email: DigitalSupport@welbilt.com

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WELBILT KITCHENCONNECT				
Welbilt Customer Registration				
Personal Information First Name * First Name		Last Name * Last Name	Plan Summary Total Amount	50
Email Address * kc_user@yopmail.com		Phone Number +1 Phone Number		
Company & Restaurant Information Company Name * Company Name Resources Name Resources Name Resources Name			_	
Company Email Address Company Email Address		Wit Number Wit Number		
Address 1 Country * Select Country		Address 2		
Oty * Oty	State * Select State	Zip Code * 2 D Code		
			Register	

Select the one year free trial and register your details.

Continued on next page...

KitchenConnect*

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Register your Merrychef conneX® oven and sign up to KitchenConnect®

Sign up to KitchenConnect® continued

KitchenConnect Registration	
2 <no-reply@welbitconnect.com></no-reply@welbitconnect.com>	
Monday, April 03, 2023 1:25:05 PM	
Show pictures	
Account Activated.	
Hello kc_user@yopmail.com	
Thank you for registering with Welbilt KitchenConnect.	
Please login to https://www.welbiltconnect.com using the registered email id as your username.	
Your temporary password (case sensitive) is c*D3fY3C	
You will be required to create a new password during your first login. Please use the following password guidelines.	
Must be at least 8 characters in length Must contain at least one number Must contain at least one special character Must contain at least one uppercase character Must contain at least one lowercase character Must contain at least one lowercase character	
If you have any questions, please contact servicedesk@welbilt.com.	
Do you need some guidance? Please click here to access documentation on how to use KitchenConnect. How To.	
Thank Youl Kitchenconnect Tearn. 2227 Weblik Blvd. New Port Richey. FL 34655.	

Since this is a first login, Please create the new Password.

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Remember Me

I'm not a robot

Sign In

A confirmation email will be sent to you, click on the link to complete registration.

Your temporary registration password is also contained in this email.

On your first login to KitchenConnect[®], you will be prompted to create your own password. Follow the guidelines given in the confirmation email.

kc_user@yopmail.com 0 Forgot Password

Press 'Sign In' to go to KitchenConnect®.

Register your Merrychef conneX® oven and sign up to KitchenConnect®

View your registered oven in KitchenConnect®

Navigate to your oven from the KitchenConnect[®] dashboard



The oven you registered can be viewed on the KitchenConnect[®] dashboard by Location and Unit.

Go to the KitchenConnect[®] Main Menu



The KitchenConnect[®] Main Menu can be accessed via the 'burger bar' in the bottom left hand corner.

Select Organisational Management



From the Main Menu, select the Organisational Management icon.

The registered oven appears in the organisational chart, using the information provided when the oven was registered. This can be changed to suit your organisation. This is where you will manage your estate of ovens, assigning them to relevant locations or accounts.



Pressing the Welbilt logo will return you to the Main Menu.

Register your Merrychef conneX[®] oven and sign up to KitchenConnect[®]

Register subsequent ovens in KitchenConnect®

Log in to welbiltconnect.com and Sign In, using the email you first registered with.



Select the Unit Registration and Assignment icon from the Menu Management page.



New ovens are added into Unit Registration by either: Scanning the bar code on the oven found within connectivity in settings (see p4). Enter your username and password, then this page will be automatically populated with the oven registration details.

Press the '+' button and manually input the oven serial number and activation code found on the oven screen in connectivity settings (see p4).



The oven needs to be activated and then assigned within the organisation chart. Your 12 month free subscription will not start until the oven is activated.

Register your Merrychef conneX[®] oven and sign up to KitchenConnect[®]

Add additional users/roles to your ovens in KitchenConnect®

You are able to add additional users to have access to all or just specific ovens that you have registered within KitchenConnect[®].



Select the User Management icon from the Main Menu.



Here you can create a User Role that allows you to limit the access a user has within KitchenConnect[®] e.g. you could give them access to view data but not push menus.





- Press on the '+' button and provide the new User details.



For more detailed information on KitchenConnect[®] e.g. organisational management, further How To Guides can be found under the Main Menu within KitchenConnect[®].

MERRYCHEF

For further details on where to buy, how to service and for our flagship culinary support please visit **www.merrychef.com**

Customer satisfaction

Your satisfaction with our products is of paramount importance to us. With over 70 years experience you can be assured of a high quality, precision built appliance.