

Register your Merrychef conneX® oven and sign up



Welcome to KitchenConnect®, a Welbilt open cloud platform that allows you to remotely manage your Merrychef ovens, wherever you are, from any mobile or laptop device.

Within KitchenConnect® you will be able to see both operating and production data across all your appliances as well as push menus and software updates to your ovens.

KitchenConnect® also contains the Menu Creation and Management tool for Merrychef conneX® ovens.

The platform is free of charge for the first 12 months for each oven, from when you register and activate the unit. At the end of the free trial, there will be the option to subscribe to KitchenConnect®, which can be renewed either monthly or annually.

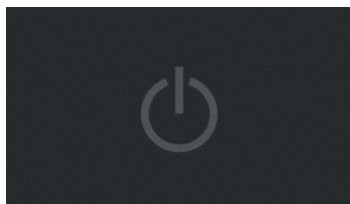
Register your Merrychef conneX® oven and sign up to KitchenConnect®

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Register your Merrychef conneX® oven and sign up to KitchenConnect®

Connecting your Merrychef oven to the internet

If you did not connect your oven to the internet during startup, navigate to the Settings menu:

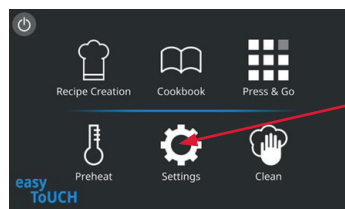


Turn oven on by pressing the power icon.



Press the Settings icon to gain access to oven settings

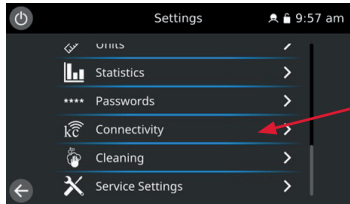
OR



from the home screen press the Settings icon.



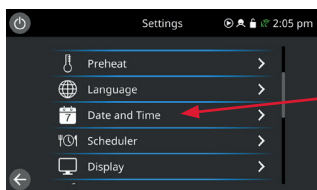
When prompted, enter the password MANAGER to enter Settings.



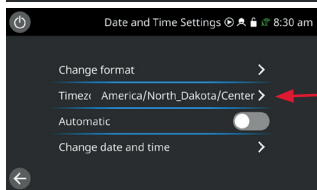
Scroll down the menu settings and press Connectivity.

■ Set date and time

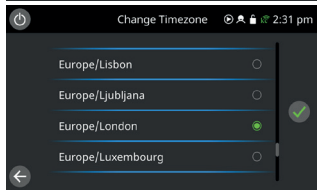
Ensure the date, time and your time zone are set up correctly, to ensure that your oven can communicate with KitchenConnect® and the data you receive is for the right time period.



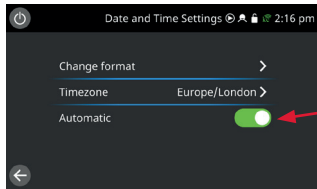
From Settings, select date and time.



If the Time Zone is incorrect, select time zone.



Select the correct time zone from the list, tick to confirm.

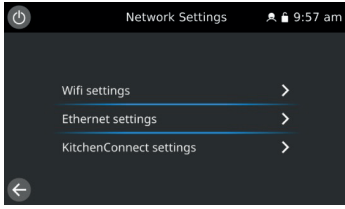


When the correct time zone is showing, toggle on the automatic function.

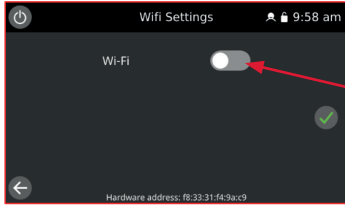
Register your Merrychef conneX® oven and sign up to KitchenConnect®

Connecting your Merrychef oven to the internet continued

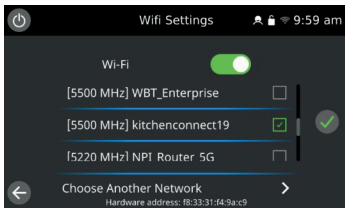
■ Connect via Wi-Fi



Press Wi-Fi settings.

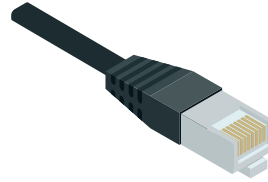


Toggle the Wi-Fi on.



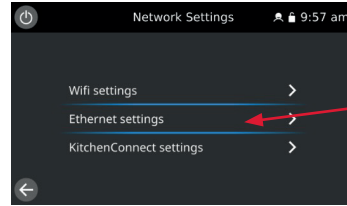
Select your Wi-Fi network. Once confirmed you will be prompted to enter the Wi-Fi password.

■ Connect via Ethernet



Plug your connected ethernet cable into the back of the oven.

OR



Press Ethernet settings and follow the instructions.

■ Connectivity status icons



An icon appears in the navigation bar on the oven controller to show you your connectivity status

Icon	Your oven	Wi-Fi	Internet	KitchenConnect®	Description of status
					Oven is not connected to a Wi-Fi network.
					Oven is connected to your Wi-Fi network, but not the internet.
					Oven is connected to your Wi-Fi network and the internet, but not the KitchenConnect® portal.
					Oven is connected to your Wi-Fi network, the internet and the KitchenConnect® portal.

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Connecting your Merrychef oven to the internet continued

■ Whitelisting

If your Wi-Fi network is part of a corporate network or employs a non open network infrastructure you may need to add the URL's listed below to your routers whitelist.

This will ensure that your network will allow bi-directional communications between your oven and the KitchenConnect® portal. This is essential for operational data to be displayed on your dashboard and allow menu updates to be transferred to the oven via KitchenConnect®.

USA

Description	URL	Port
IoT Core	a1fsy0yinn5qic-ats.iot.us-east-1.amazonaws.com	443, 8883
CVM Routing Service	https://api.welbiltconnect.com/unitmanagement/unit-management/central-cvm-router/*	443
Certificates Download	https://api.welbiltconnect.com/unitmanagement/unit-management/unit-provisioning/*	443
Software/Media Download	https://welbilt-kitchenconnect-file-management-northvirginia.s3.amazonaws.com/*	8883
NTP	ntp.pop-pr.rnp.br	123
NTP	south-america.pool.ntp.org	123
Google ping	www.google.com IP address 8.8.8.8	

INTERNATIONAL

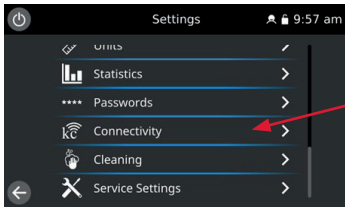
Description	URL	Port
IoT Core	a1fsy0yinn5qic-ats.iot.eu-west-2.amazonaws.com	443, 8883
CVM Routing Service	https://api.welbiltconnect.com/unitmanagement/unit-management/central-cvm-router/*	443
Certificates Download	https://api.welbiltconnect.com/unitmanagement/unit-management/unit-provisioning/*	443
Software/Media Download	https://welbilt-kitchenconnect-file-management-london.s3.eu-west-2.amazonaws.com/*	8883
NTP	ntp.pop-pr.rnp.br	123
NTP	south-america.pool.ntp.org	123
Google ping	www.google.com IP address 8.8.8.8	

Notification emails are from no-reply@welbiltconnect.com, please ensure that this email address is whitelisted in your system.

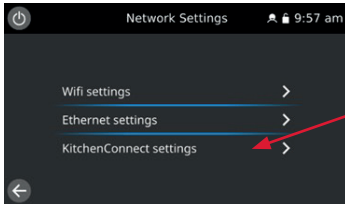
Register your Merrychef conneX® oven and sign up to KitchenConnect®

Register your first oven in KitchenConnect®

Go to the Connectivity screen on your oven, found in Settings (see p2):



Scroll down the menu settings and press Connectivity.



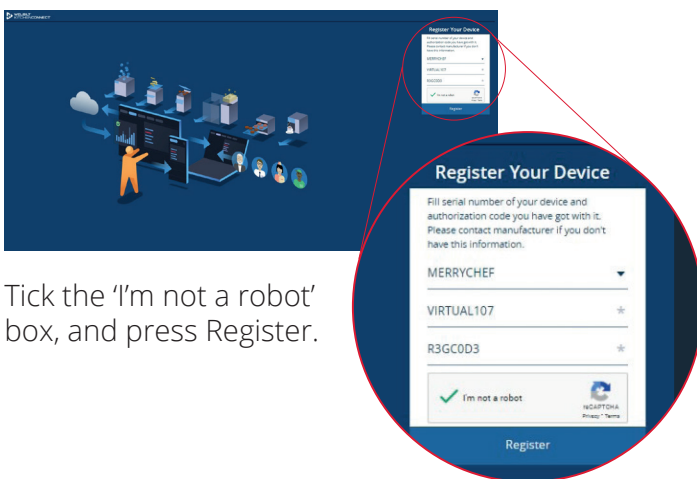
Select KitchenConnect® settings.

Register via a mobile device



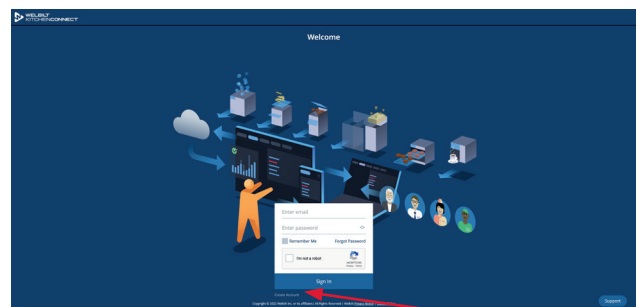
Scan the barcode on the oven.

This will automatically go to **welbiltdigital.com** where your oven details will be registered.



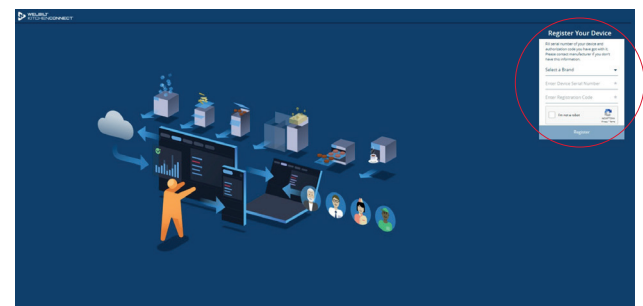
Tick the 'I'm not a robot' box, and press Register.

Register on a desktop computer



Go to **welbiltdigital.com** and press Create Account.

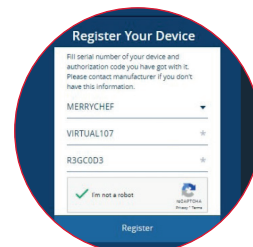
OR



Manually complete the registration form.



Select the brand Merrychef, provide the serial number and activation code found underneath the bar code on the oven screen.

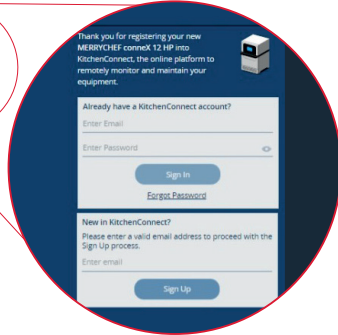
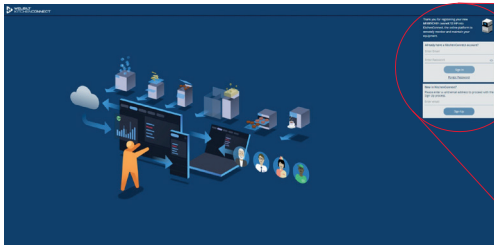


Tick the 'I'm not a robot' box, and press Register.

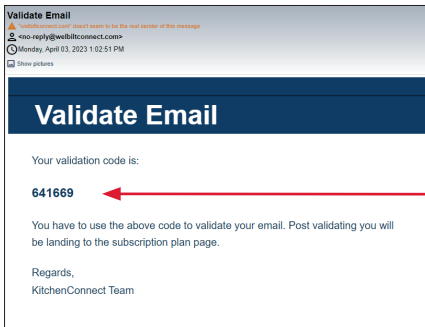
Register your Merrychef connex® oven and sign up to KitchenConnect®

Sign up to KitchenConnect®

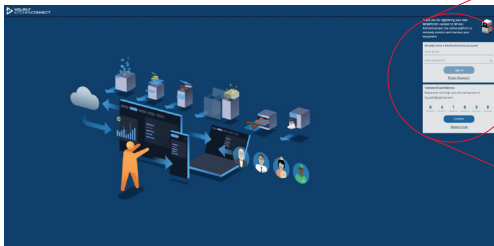
Following registration, sign up to KitchenConnect®.



Provide your email address and click 'Sign Up'.

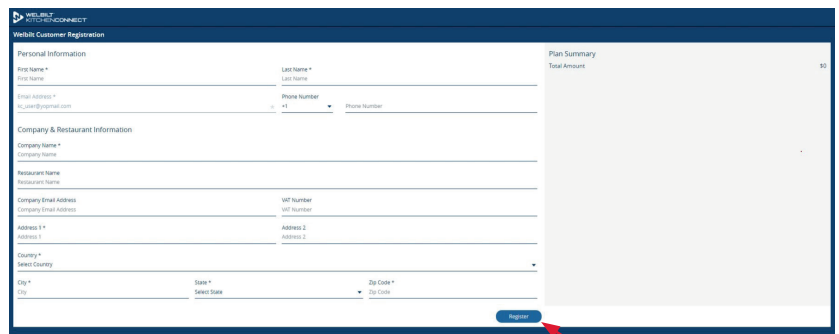
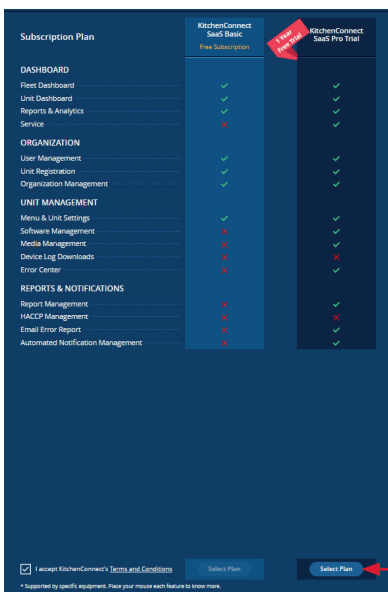


An activation code will be sent to validate your email.



Fill in the activation code and press Confirm.

If you do not receive an activation code to the email you provided on the form, please check your junk/spam folders. Notification emails are from no-reply@welbiltconnect.com, please ensure that this email address is whitelisted in your system. For further support email: DigitalSupport@welbilt.com

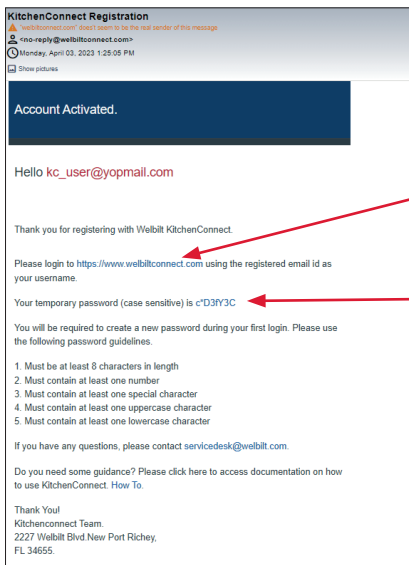


Select the one year free trial and register your details.

Continued on next page...

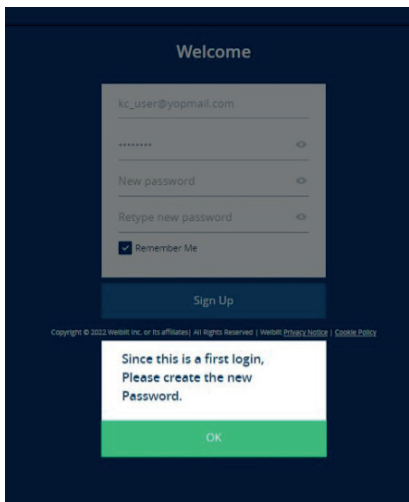
Register your Merrychef conneX® oven and sign up to KitchenConnect®

Sign up to KitchenConnect® continued

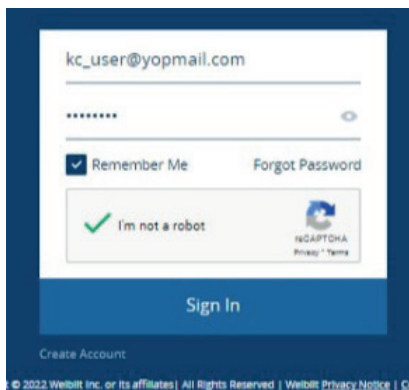


A confirmation email will be sent to you, click on the link to complete registration.

Your temporary registration password is also contained in this email.



On your first login to KitchenConnect®, you will be prompted to create your own password. Follow the guidelines given in the confirmation email.

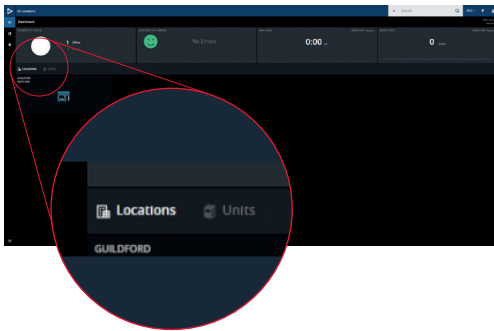


Press 'Sign In' to go to KitchenConnect®.

Register your Merrychef conneX® oven and sign up to KitchenConnect®

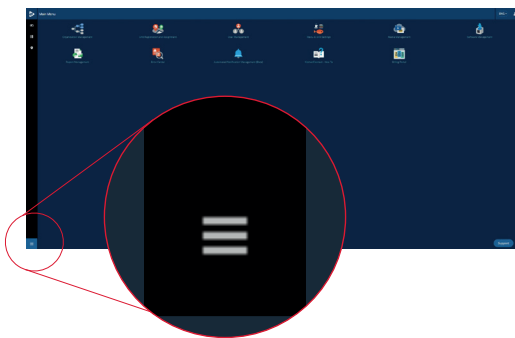
View your registered oven in KitchenConnect®

Navigate to your oven from the KitchenConnect® dashboard



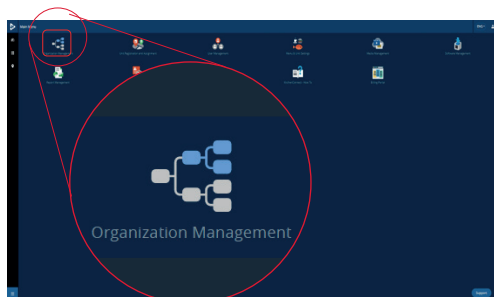
The oven you registered can be viewed on the KitchenConnect® dashboard by Location and Unit.

Go to the KitchenConnect® Main Menu



The KitchenConnect® Main Menu can be accessed via the 'burger bar' in the bottom left hand corner.

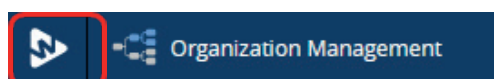
Select Organisational Management



From the Main Menu, select the Organisational Management icon.



The registered oven appears in the organisational chart, using the information provided when the oven was registered. This can be changed to suit your organisation. This is where you will manage your estate of ovens, assigning them to relevant locations or accounts.

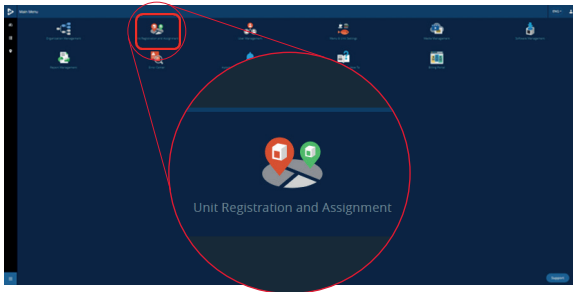


Pressing the Welbilt logo will return you to the Main Menu.

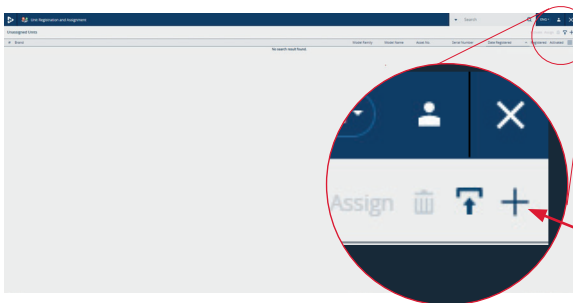
Register your Merrychef conneX® oven and sign up to KitchenConnect®

Register subsequent ovens in KitchenConnect®

Log in to welbiltconnect.com and Sign In, using the email you first registered with.



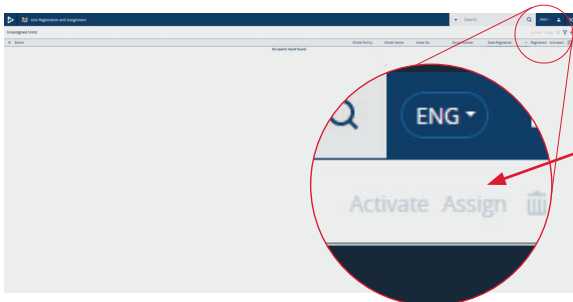
Select the Unit Registration and Assignment icon from the Menu Management page.



New ovens are added into Unit Registration by either: Scanning the bar code on the oven found within connectivity in settings (see p4). Enter your username and password, then this page will be automatically populated with the oven registration details.

OR

Press the '+' button and manually input the oven serial number and activation code found on the oven screen in connectivity settings (see p4).

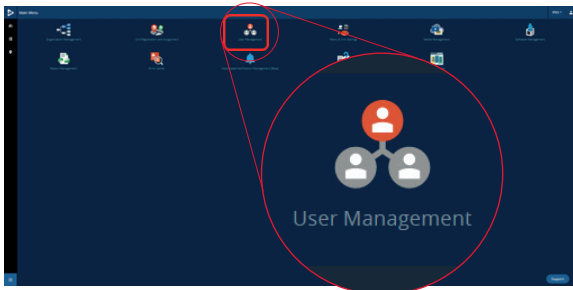


The oven needs to be activated and then assigned within the organisation chart. Your 12 month free subscription will not start until the oven is activated.

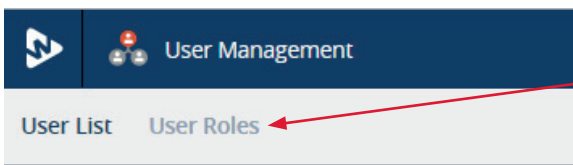
Register your Merrychef conneX® oven and sign up to KitchenConnect®

Add additional users/roles to your ovens in KitchenConnect®

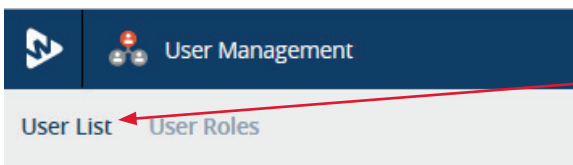
You are able to add additional users to have access to all or just specific ovens that you have registered within KitchenConnect®.



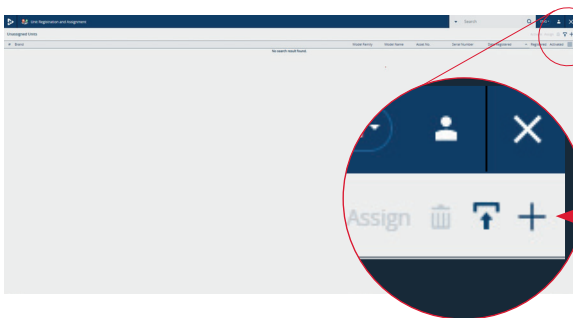
Select the User Management icon from the Main Menu.



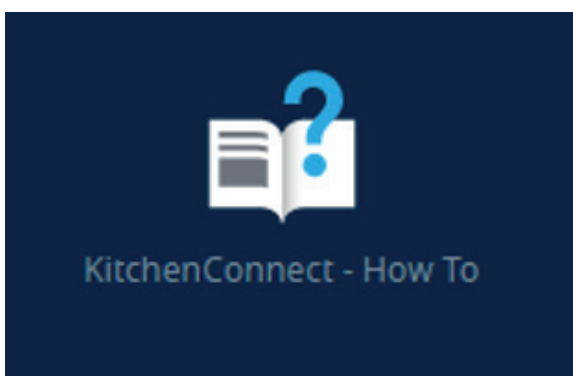
Here you can create a User Role that allows you to limit the access a user has within KitchenConnect® e.g. you could give them access to view data but not push menus.



To add a user, go to User List.



Press on the '+' button and provide the new User details.



For more detailed information on KitchenConnect® e.g. organisational management, further How To Guides can be found under the Main Menu within KitchenConnect®.

MERRYCHEF®

For further details on where to buy, how to service and for our flagship culinary support please visit www.merrychef.com

Customer satisfaction

Your satisfaction with our products is of paramount importance to us. With over 70 years experience you can be assured of a high quality, precision built appliance.